

SAP Infrastructure Monitoring. Your Way.

monitiq is an enterprise SAP infrastructure monitoring service delivered in the cloud or as an in-house virtual appliance. It's rapid, lightweight deployment offers immediate access to near real-time alerting making it the perfect match to support your SAP landscape.

Browser and mobile device access provides a unique way to monitor the health of your systems anytime, anywhere.



monitiq – Enterprise SAP Infrastructure Monitoring

You've made a substantial investment in your SAP system so you can get the critical information your business needs for fast, accurate and effective decision making. It's often the case that this information has to be available real-time and delivered to all levels of management within the enterprise day and night.

How do you know that your SAP infrastructure is performing as it should? Are you waiting for a failure to happen that could quickly and easily be avoided through a more proactive and versatile approach to system monitoring?

Many board executives are too busy to take a close interest in SAP systems but have a great dependency on the results they deliver. They expect the CIO to manage it's complexity and any issues accordingly. Given this, organisations need simple-to-use, intuitive tools that enable them to conduct cross-platform system monitoring and generate useful performance data.

monitiq has been developed in collaboration with our customers to deliver a scalable monitoring service to support your SAP landscape both now and in the future.

Providing rapid time to value with no upfront IT investment, monitiQ offers immediate benefits through deployment savings and instantaneous access to real time monitoring. By analysing actual system utilisation in detail, better informed business decisions can be made allowing you to plan effectively for future resource and capacity needs.

By drastically reducing IT admin time, traditionally spent on monitoring and related tasks, monitiQ delivers better resource utilisation by freeing up time to focus on more productive tasks.

Key Benefits

- ❖ **Rapid Time to Value**
- ❖ **Highly Flexible**
- ❖ **Deeper Insight**
- ❖ **Improved Service Levels**
- ❖ **Better Resource Planning**



Further Information

For further information about monitiq, please contact our dedicated team on:

0115 951 9666

Alternatively visit our website:

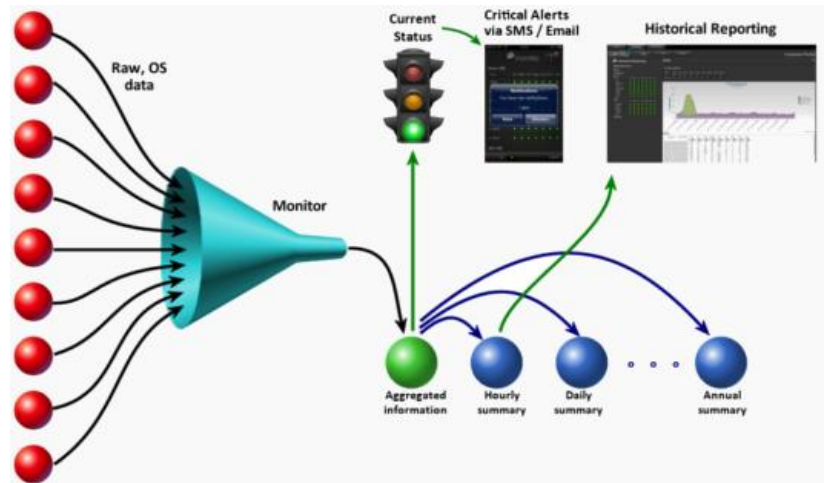
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monitiq helps you achieve your service level objectives by notifying you before a critical event occurs. Accessed via a dedicated and secure user portal or even through your own mobile device, means responding to that next critical alert can be done anytime and literally anywhere.

Alert notifications are triggered against unique user defined thresholds and are delivered via SMS, eMail and even push notifications. Customising these alerts means you can completely tailor your service to ensure you are only notified of those that really matter.

monitiq's agents create a data warehouse of your historical information and produce comprehensive reports that detail exactly how your estate is performing - giving you the perfect insight to optimise today and plan for the future.

Key Features

- ❖ Monitor your entire estate from one single dashboard
- ❖ Fully customisable, real time alerting
- ❖ Data warehousing of historical statistics
- ❖ Faster, more accurate root cause analysis
- ❖ Delivered as SaaS or a virtual appliance

