

LAING O'ROURKE

About

Laing O'Rourke is a privately owned, internationally focused engineering enterprise with world-class capabilities spanning the entire client value chain. They operate an integrated business model comprising of the full range of engineering, construction and asset management services delivering single-source solutions for some of the world's most prestigious public and private organisations.



“ We have a talented IT team but our missing link was the BASIS excellence to drive the changes we needed to make this S/4HANA migration successful, what we achieved with Centiq was strategic guidance, seamless collaboration and this was all delivered under budget. ”

Sue Parsons - IT
Manufacturing Systems
Manager, Laing O'Rourke

Challenge

Laing O'Rourke are on a digital transformation journey. With a demand for real time data, detailed reporting and the ability to enable innovation, their business-critical systems are more important than ever. The business runs dual ERP systems with the Manufacturing division championing SAP whilst the Construction and Engineering business runs COINS.

2018 brought plans for a software and hardware refresh for the SAP estate and a move from local on-premise hosting to a Data Centre environment. This promoted the business to consider how they could leverage their SAP systems to become a more powerful part of their digital tool set.

Initially a move to Business Suite on HANA was evaluated but after some consideration and discussions with SAP directly, a POC for S/4HANA was conducted allowing the team to evaluate the look and feel of the new application set.

This built confidence and de-risked the project, it was decided a migration to S/4HANA was the way forward.

This approach was innovative for the construction industry, where greenfield deployments are usually preferred to a migration strategy due to old legacy processes and data. With a strong internal SAP and IT team the missing link was the SAP BASIS and SAP HANA expertise required to ensure a seamless end to end migration.

A new partner was needed.

A partner who understood the business, their goals, and who could operate seamlessly as an extension to the Laing O'Rourke team. Following a meeting at the UK's leading SAP event UKISUG Connect, Laing O'Rourke quickly decided Centiq was that partner.



